

Faculty

Sandra Lowery, RN, BSN, CRRN, CCM, CNLCP is President of CCMI Associates, an independent case management firm. Sandi has worked as a case manager, case management consultant, and trainer for the past 27 years, working nationally for both payers and providers. She has served as a defense expert on legal cases involving case managers. Sandi is on the editorial board of Professional Case Management. In 1995, she was the recipient of CMSA's Case Manager of the Year award. Sandi was on the CMSA Board for 9 years and was the 2000-2001 President.

14.25 contact hours are pre-approved by the American Association of Occupational Health Nurses, which is accredited as an approver of Continuing Education in Nursing by the American Nurses Credentialing Center's Commission on Accreditation. CCMI Associates is an approved CE provider by the California BRN CEP#14561.

Questions: Call 603-329-7481 or email sandraloweryccmi@gmail.com or Margie Chu at 917-837-7078 or margiechu88@yahoo.com

Course Objectives

Obtain knowledge of concepts related to case management practice in addition to the essential knowledge areas for case management practice as identified by the CCM Commission

Describe the process for the CCM credential

Gain insight and resources for any further self-study needs for the CCM exam

This course is designed to provide the practicing case manager with information to assist them in preparing for the CCM exam. The first day's content is also appropriate for those who are seeking a basic course in case management practice.

Course Content

The content of the course is based on feedback from course attendees, as well as CCMC's list of content areas. The content is updated every 4 months. The resource manual for the course includes:

The domains of essential case management knowledge per national standards and the CCM Commission

Overview of the CCM process and exam

120+ sample exam questions

Self-assessment design

Resources for self-study

Registration

Name

Company

Address

City, State, Zip Code

Daytime phone

Email (must be provided for receipt of confirmation)

Date/Location:

Friday, September 27 and Saturday, September 28, 2013
North Shore University Hospital
300 Community Drive, Monti #1
Manhasset, NY 11030

Fee (includes course syllabus, meals & CEUs):

	<u>CMSA Mbr</u>	<u>Non-Mbr</u>
Full 2 Days	<input type="checkbox"/> \$249	<input type="checkbox"/> \$289

10% discount for groups of 10 or more, registrations must be submitted together in one group

Mail registration form & check to:
CCMI Associates, Inc.
2 Nashua Rd.
Pelham, NH 03076

Prior registration and payment is required by 9/13/13 sorry no credit cards. **After 9/13/13 participants must check for availability of openings prior to mailing registration, payment after this date must be made in the form of money order or certified check.** CCMI Federal Tax ID#: 02-0522841. Cancellation policy: For cancellations up to 7 days prior to the course, an 80% refund will be given.

AGENDA

Day 1

8:00-8:30 **Registration/Breakfast**
8:30-12:15 The CCM exam process
 Intensive: Case
 management concepts
 Skills for effective practice
 Outcome & quality
 management

12:15-1:00 **Lunch**
1:00-4:30 Legal & ethical issues
 Legislation for payers and
 providers
 Sample questions
 Intensive: Public sector
 benefits

Day 2

8:00-8:15 **Registration/Breakfast**
8:15 -12:15 Private sector benefits
 Life Care Planning
 Intensive: Occupational
 health/workers'
 comp/disability
 management
 Sample questions

12:15-1:00 **Lunch**
1:00-4:00 Laws and resources for the
 disabled
 Sample questions
 Psychosocial impact on
 chronic disability
 Complementary and
 Alternative Medicine
 Behavioral health
 Sample questions

Directions to site:

North Shore University Hospital
300 Community Drive, Monti #1
Manhasset, NY 11030
Website: www.northshorelij.com/NSLIJ/nsuh
Phone: (516) 562-0100

**Directions to be forwarded upon
confirmation of paid registration.**

CCMI Associates, Inc.
1163 New Boston Rd.
Francestown, NH 03043

Preparing For Case Management Certification

Friday, September 27
and
Saturday,
September 28, 2013

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Monti #1
Manhasset, NY 11030

Co- sponsored by:

CCMI Associates

and

Long Island Chapter of CMSA