

Keynote Speakers:



Kathleen Fraser, MSN, MHA, CCM

Kathy is a Registered Nurse, Certified Case Manager, Certified Rehabilitation Registered Nurse, Board Certified in CM with the American Nurses Credentialing Center, and President of the National Case Management Society of America. She holds a Masters' Degree in Nursing and also a Masters' Degree in Health Care Administration.

Integrated Care Management – the New Model for Complex Case Management

In our current health care delivery systems, vulnerable populations with behavioral health conditions are usually treated separately or do not receive the care they need and deserve. The aim of recent changes in federal health care laws is to promote parity in care for ALL patients. The Case Management Society of America (CMSA) is at the forefront in ensuring that case managers are adequately prepared to provide care coordination to ensure individuals receive holistic, quality, and cost effective care. She will present how CMSA is pivotal in responding to the needs of individuals with co-morbid medical and behavioral health conditions through an Integrated Care Management Program.



Susan Keane Baker, MHA

Susan is an experienced health care professional with 17 years experience as vice president at New York and Connecticut hospitals. She also directed the quality initiatives program for a national PPO with 19 million members.

Managing Patient Expectations: The Art of Helping Patients Know How to be Right and When to be Satisfied

How do you manage patient/family expectations? What techniques do you use to manage unrealistic ones? Attend this informative and entertaining presentation for no-cost, low-time techniques you will want to implement immediately.

PROGRAM SCHEDULE

Registration/Exhibit Room

Hors D'oeuvres

3:30 – 4:30 pm

Welcome & Introduction

Alma Aspiras, RN-BC, MSN, CCM

President, CMSA Long Island Chapter

4:30 -4:45 pm

Dinner & Presentation

Keynote Speaker

Kathleen Fraser, MSN, MHA, CCM

Integrated Care Management:

The New Model for Complex

Case Management

4:45 – 6:00 pm

Exhibit Room

6:00 – 7:00 pm

Keynote Speaker

Susan Keane Baker, MHA

Managing Patient Expectations:

The Art of Helping Patients Know How

to be Right and When to be Satisfied

7:00 – 8:30 pm

Distribution of Credits

8:30 – 8:45 pm

REGISTRATION FEES

Includes dinner, conference syllabus, educational credits, and vendor educational displays

MEMBER (received before 9/28)	\$ 95
NON-MEMBER (before 9/28)	\$125
MEMBER (after 9/28)	\$125
NON-MEMBER (after 9/28)	\$140
AT THE DOOR	\$155

Cash or money order only at the door (sorry no checks). No refunds after 10/5 - refunds before 10/5 subject to \$25 processing fee

REGISTRATION

Online at www.cmsali.org

or

Mail registration form and check or money order payable to CMSA LI to:
CMSA LI c/o Shelly Samuels
PO Box 442
Syosset, NY 11791

CONTINUING EDUCATION

Applications have been submitted for 3 CE credits (CCM)

MORE INFORMATION

Alma Aspiras 516.507.9155
president@cmsali.org

Steven Pike 631.676.5925
director1@cmsali.org

DIRECTIONS

The Woodlands at Woodbury
One Southwoods Road
Woodbury, NY 11797
www.woodlandsatwoodbury.com

REGISTRATION FORM
PLEASE PRINT LEGIBLY

REGISTER ONLINE AT
www.CMSALI.org

NAME	MEMBER: YES NO CHAPTER	CREDENTIALS
HOME ADDRESS	HOME TELEPHONE	MEMBERSHIP NO.
EMPLOYER	TITLE	
BUSINESS TELEPHONE	FAX	
E-MAIL (NOTE: REGISTRATION CONFIRMATION WILL ONLY BE E-MAILED)	CHECK NO.	CHECK AMOUNT

CMSA LI
c/o Shelly Samuels
PO Box 442
Syosset, NY 11791



Case Management Society of America
Long Island Chapter

Presents
11th Annual Symposium

Case Managers: Leaders in Transforming Patient Engagement & Experience

Tuesday, October 13, 2015
3:30 pm – 8:30 pm

The Woodlands at Woodbury
One Southwoods Road, Woodbury, NY 11797
516-921-5707



October 11-17, 2015

