

## Faculty

**Sandra Lowery, RN, BSN, CRRN, CCM, CNLCP** is President of CCMi Associates, an independent case management firm. Sandi has worked as a case manager, case management consultant, and trainer for the past 27 years, working nationally for both payers and providers. She has served as a defense expert on legal cases involving case managers. Sandi is on the editorial board of Professional Case Management. In 1995, she was the recipient of CMSA's Case Manager of the Year award. Sandi was on the CMSA Board for 9 years and was the 2000-2001 President.

**15.5 contact hours have been approved by the Association of Neuroscience Nurses, which is accredited as an approver of Continuing Education in Nursing by the American Nurses Credentialing Center's Commission on Accreditation. CCMi Associates is an approved CE provider by the California BRN CEP#14561. 14 CCM contact hours approved by the Commission for Case Management Certification.**

**Questions:** Call 603-329-7481  
or email [sandraloweryccmi@gmail.com](mailto:sandraloweryccmi@gmail.com)  
or Alma Aspiras at 516-507-9155 or email  
[president@cmsali.org](mailto:president@cmsali.org)

## Course Objectives

- ◆ Obtain knowledge of concepts related to case management practice in addition to the essential knowledge areas for case management practice as identified by the CCM Commission
- ◆ Describe the process for the CCM credential
- ◆ Gain insight and resources for any further self-study needs for the CCM exam

This course is designed to provide the case manager with information to assist them in preparing for the CCM exam. The content is also appropriate for those who are seeking a basic course in case management practice.

## Course Content

The content of the course is based on feedback from course attendees, as well as CCMC's list of content areas. The content is updated every 4 months. The 300 page manual for the course includes:

- The domains of essential case management knowledge per national standards and the CCM Commission
- Overview of the CCM process and exam
- 130+ sample exam questions
- Self-assessment design
- Resources for self-study

### Mail Registration Form - Preparing for Case Management Certification 5/6 & 5/7/16

Held at Hofstra North Shore – LIJ, School of Medicine at Hofstra University, 500 Hofstra Blvd., Hempstead, NY  
Mail registration form & check to: CCMi Associates, 2 Nashua Rd., Pelham, NH 03076 or fax to 888-314-7375

Name: \_\_\_\_\_ Company: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City, State, Zip Code: \_\_\_\_\_

Daytime phone: \_\_\_\_\_ Email: \_\_\_\_\_

Pay by credit card: Credit Card: Visa, MC, AMEX, Discover Name as it appears on card: \_\_\_\_\_

Billing address, if different from above: Address: \_\_\_\_\_

City, State, Zip Code: \_\_\_\_\_

Number: \_\_\_\_\_ Security Code: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Fee (includes course syllabus, meals & CEUs):  CMSA Member \$275  Non-Member \$299

Prior registration and payment is required by 4/22/16. After 4/22/16 interested participants must check for availability of openings, payment after this date must be made in the form of credit card payment. CCMi Federal Tax ID#: 02-0522841. Cancellation policy: For cancellations up to 7 days prior to the course, an 80% refund will be given, after that no refunds will be made.

## **AGENDA**

### **Day 1**

- 8:00-8:30 ♦ **Registration/Breakfast**
- 8:30-12:15 ♦ The CCM exam process  
♦ Intensive: Case management concepts  
♦ Skills for effective practice  
♦ Outcome & quality management
- 12:15-1:00 ♦ **Lunch**
- 1:00-4:30 ♦ Legal & ethical issues  
♦ Legislation for payers and providers  
♦ Sample questions  
♦ Intensive: Public sector benefits

### **Day 2**

- 8:00-8:15 ♦ **Registration/Breakfast**
- 8:15 -12:15 ♦ Private sector benefits  
♦ Life Care Planning  
♦ *Intensive:* Occupational health/workers' comp/disability management  
♦ Sample questions
- 12:15-1:00 ♦ **Lunch**
- 1:00-4:00 ♦ Laws and resources for the disabled  
♦ Sample questions  
♦ Psychosocial impact on chronic disability  
♦ Complementary and Alternative Medicine  
♦ Behavioral health  
♦ Sample questions

### **Directions to site:**

Hofstra North Shore – LIJ  
School of Medicine at Hofstra University  
500 Hofstra Blvd., Hempstead, NY 11549  
Website:  
[http://www.hofstra.edu/visitors/visitors\\_info\\_dirmaps.html](http://www.hofstra.edu/visitors/visitors_info_dirmaps.html)

**Directions to be forwarded upon confirmation of paid registration.**

CCMI Associates  
2 Nashua Rd.  
Pelham, NH 03076

# **Preparing For Case Management Certification**

Friday, May 6  
and  
Saturday,  
May 7, 2016

Hofstra North Shore – LIJ  
School of Medicine  
at Hofstra University  
500 Hofstra Blvd.  
Hempstead, NY 11549

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