

Celebrating Case Management Week at North Shore University Hospital

The department of case management at North Shore University Hospital in Manhasset, NY, celebrated the national case management week on October 15- 19, 2012 with a flurry of activities. The activities are aimed at highlighting and celebrating the significant contribution of the hospital's case managers to quality health care. On October 15, a sumptuous luncheon was held, and the honored guests were the hospital's Executive Director Susan Somerville and the Medical Director Vicki LoPachin. Both thanked the case managers for their hard work and dedication in providing quality healthcare, and the impact and importance of case managers in the current and future healthcare climate.

On Tuesday, October 16, there was a rose ceremony, where each case manager was given a rose, a symbol of appreciation for their hard work. There was a reading of a poem and a prayer dedicated to the case managers. A video presentation featuring the case managers at work and at play was also played during the luncheon and at the rose ceremony- and judging from the audience reaction, it was enjoyed by everyone. The highlight of the week was on Wednesday, October 17, when a "Dessert Taste Off" took place.

There were 15 case managers who responded to the call to bring in their best homemade dessert. An array of delicious, melt in the mouth desserts were displayed in a nicely decorated table and each case manager sampled and judged the top three best-tasting desserts. The dessert called Chessmen was judged first best, followed by Orange Cake with Orange Glaze, and two tied for third best- Puerto Rican Bread Pudding and Fresh Carrot Cake with Cream Cheese. Other desserts presented were: Mini Cheese Cake with Cherry Top, Lemon Squares, Madeleine, Pineapple-Coconut Cake, Walnut Squares, Coffee Cake, Brownies, Raisin Spice Cake, King Kake, Soda Bread, and Butterscotch Chip Cookies.

Alma Aspiras, one of the case managers, who also happened to be a member of the Board of Directors of the Case Management Society of America, Long Island Chapter, was able to secure a Citation from the town of Oyster Bay acknowledging the celebration of national case management week by North Shore University Hospital. The week was capped by a sparkling cider toast on Friday, October 19, 2012. The case managers who attended the "Toasting Event" had a plate of appetizers, fruit, and leche flan for dessert. The week of celebration was considered the best ever that the department had done so far, since it started celebrating national case management week in 2009. Everyone agreed they are already thinking of ideas how to celebrate in 2013.

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