

## Case Management Model Act

### *What is the Case Management Model Act?*

The Case Management Model Act sets out the key elements of a comprehensive case management program that could be incorporated in any draft legislation that includes case management or case managers. The Case Management Society of America (CMSA) encourages public policymakers to review and use the provisions of the CM Model Act for legislative and regulatory initiatives geared to reducing health care costs, improving the coordination and transitions of care, enhancing quality and promoting better clinical outcomes. The Model Act provides draft language covering definitions, case manager and staff qualifications, case management functions, oversight, authorized scope of services, payment for services, and other relevant areas. The Model Act is exactly that: model legislative language that can be adapted or incorporated in health care legislation or regulations to include the benefits and cost savings from case management.



### *Who are case managers?*

Case managers help identify appropriate providers and facilities throughout the continuum of services, while ensuring that available resources are being used in a timely and cost-effective manner in order to obtain optimum value for both the Consumer and the reimbursement source. They are health care professionals who serve as health care team leaders in order to positively impact and improve Consumer well-being and health care outcomes. Certification determines that the case manager possesses the education, skills and experience required to render appropriate services based on sound principles of practice.

### *What is case management?*

Case management is a consumer-centric, collaborative process of assessment, planning, facilitation, and advocacy for options and services to meet an individual's health needs through communication and available resources to promote quality, cost-effective outcomes. Case management also supports the goals of value-based purchasing by promoting cost-effective strategies that promote better quality, improved outcomes, fewer readmissions, and higher consumer satisfaction.

► The Case Management Model Act can be found at: [www.cmsa.org/modelact](http://www.cmsa.org/modelact)